

2021 MOBILITY AND FLEET BAROMETER

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What are the main characteristics of the fleets?

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How are companies financing their fleet?

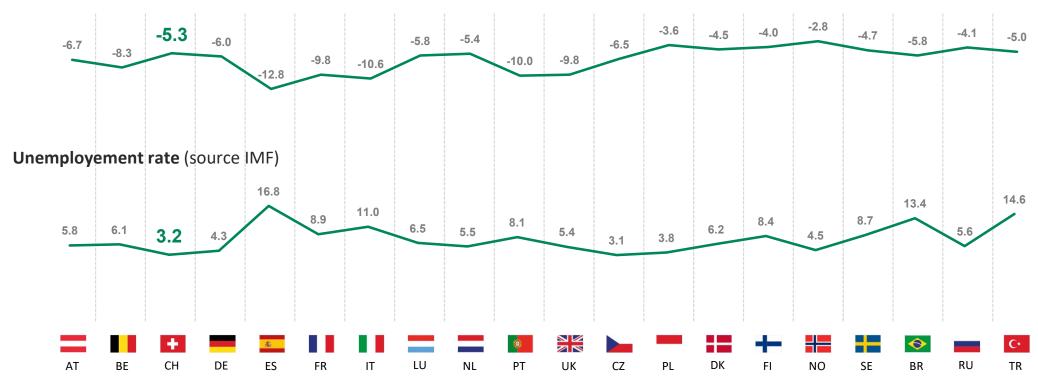
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What are the usages in terms of connected vehicles, digital tools and road safety equipment?



CONTEXT AND METHODOLOGY

GLOBAL ECONOMIC CONTEXT PER COUNTRY



GDP growth in volume in 2020 (source IMF)



KEY THEMES FOR ARVAL MOBILITY OBSERVATORY





WHAT SHORT TERM SHIFTS ARE SHAPING THE MARKET IN THE CONTEXT OF COVID-19 CRISIS? WHAT KIND OF VEHICLES WILL THE MARKET EXPECT IN 3 YEARS?

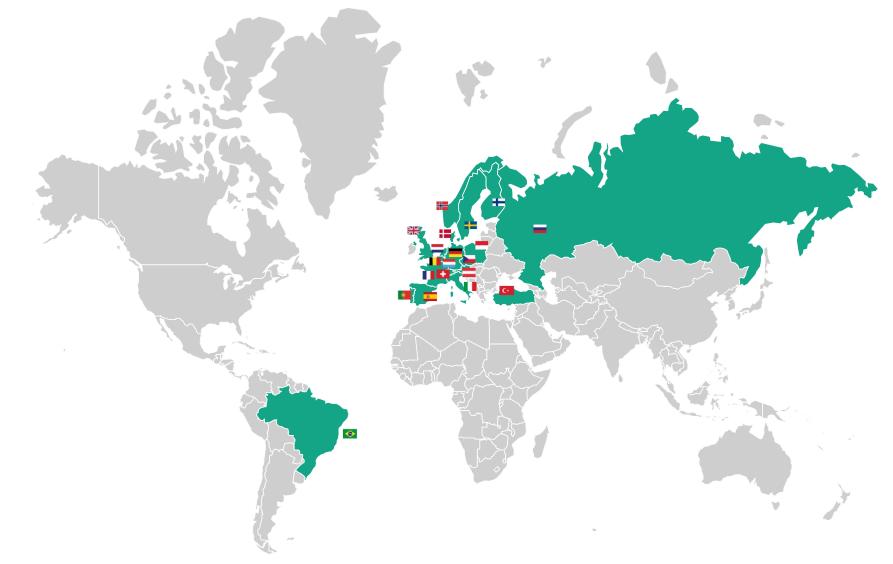
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HOW WILL NEW MOBILITY SOLUTIONS AFFECT BUSINESS MODELS?



PERIMETER OF THE SURVEY





NUMBER OF INTERVIEWS CONDUCTED IN SWITZERLAND

Perimeter of the survey: companies owning at least 1 vehicle



Companies with less than 10 employees 83 INTERVIEWS



Companies with 10 to 99 employees **50 INTERVIEWS**



Companies with 100 to 499 employees 67 INTERVIEWS

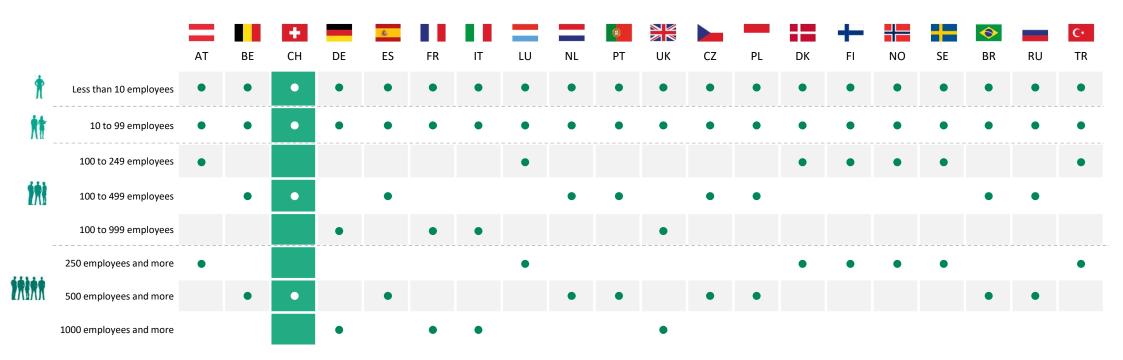
Companies with 500 employees and more **50 INTERVIEWS**

1 to 99 employees 133 INTERVIEWS

100 employees and more 117 INTERVIEWS



COMPANY SIZE SEGMENT DEFINITION







GLOBAL COUNTRY INSIGHT: DRIVEN BY HEALTH SECURITY, ECONOMICAL AND ENVIRONMENTAL CONCERNS, COMPANIES ARE ACCELERATING THEIR TRANSFORMATION REGARDING MOBILITY & ENERGY MIX.





INSIGHT 1: SWISS CORPORATE FLEETS SHOW STRONG RESILIENCE TO COVID-19 CRISIS WHILE MOBILITY OFFER IS ABOUT TO MOVE INTO A NEW PARADIGM.

#1

THE POST COVID-19 PERIOD SHOWS OPTIMISM AND GROWTH OF ALTERNATIVE MOBILITY SOLUTIONS.

- The COVID-19 pandemic badly affected the Swiss automobile market in 2020. 336 841 motor vehicles were newly registered nationwide. This was the lowest number for 24 years and a decline of 17.8% in comparison with 2019.
- Despite the difficult context, the Swiss corporate fleet shows strong resilience (43 vehicles on average per company)
- Furthermore, forecast remains positive: more than 1 manager out of 2 plan an increase in fleet size, but mostly in large companies.
- Generally, the health context has urged fleet managers to rethink (certainly faster than expected) their mobility offer with alternative solutions that guarantee safer transport conditions to employees, while still looking for eco-friendly solutions.

- Hence, mobility budget (34%, +15 pts), corporate car sharing (31%, +14pts) or private lease (25%, + 11 pts) have significantly increased this year.
- But beyond the specific health context, it is all the mobility offer that is currently questioned. Indeed:
 - Ride sharing, public transport may be the future winning mix in flexible mobility solutions, in a context where 65% of companies seem ready to favor homeworking.
 - Mobility budget will develop, supporting this need of variety in mobility options.
 - 5 to 6 fleet managers out of 10 even expect that their company car drivers will exchange all or part of their company car benefit for such alternatives in the future.



INSIGHT 2: ALTERNATIVE TECHNOLOGIES ADOPTION IS ACCELERATING.

#2

THE PANDEMIC COMBINED WITH GROWING ENVIRONMENTAL CONSIDERATIONS BOTH RAISE THE QUESTION ABOUT THE ENERGY MIX FUTURE.

- Nowadays, fleet managers have to deal with 3 concerns: how to reach the budget balance while, at the same time, meeting their company's CSR commitments and keeping the employees happy?
- The use of alternative technologies (such as HEV, PHEV and BEV) could be an answer to the budget balance and the CSR objectives, as:
 - Regarding budget balance:
 - It benefits from tax incentives and it helps reducing fuel expenses.
 - It is more and more accessible in terms of price, models and charging points (constraints about BEV have dropped when it comes to price/models/charging points limitation).
 - Regarding CSR: it is highly expected that companies reduce their carbon footprint as more and more people now aim at supporting socially responsible & environmental-friendly brands (a trend that is reinforced

with the COVID-19 crisis). In this context, zero emission cars are key to contribute to the corporate image.

→ Therefore, 72% of companies already use these technologies or intend to do in the future (96% among very large companies). And overall, fleet managers even expect that more than 4 vehicles out of 10 to be a BEV one in the next years.

An increase confirmed by the growth of newly registered electric cars (49.8%) and plug-in hybrids (+225.7%) in 2020.

- Connected vehicles could also help reaching the budget balance, as it contributes to reduce the fleet costs according to 1 fleet manager out of 2 (for instance, by optimizing the battery charge management). However, if large companies are broadly using them, the smallest companies still need to be convinced.
- Besides, connected vehicles are becoming more essential as they also facilitate the management of the corporate car sharing that is developing this year in the COVID-19 context.



INSIGHT 3: STRONG GROWTH PERSPECTIVES FOR OPERATING LEASING IN THE COMING YEARS.



HOW TO FINANCE THESE INCREASINGLY GREEN FLEETS?

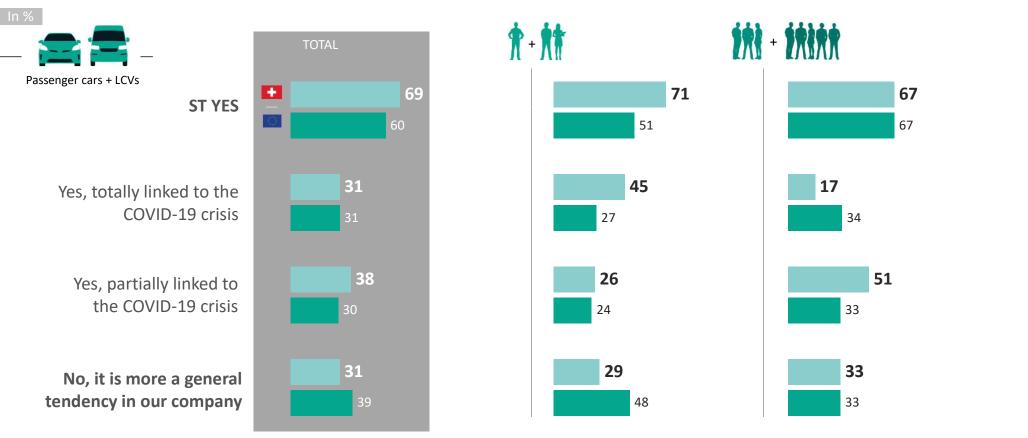
- Financing methods are quite homogeneous on the Swiss corporate market:
 - Among SMEs (up to 100 employees), more than half of the respondents still prefer self purchase, while 1 out 4 would choose financial leasing. Operating leasing is progressing (12%, +8pts) but remains low, so is car credit (6%).
 - Among larger companies (100 employees and more), self purchase is losing ground (45%, -16pts). Financial leasing is consolidating its 2nd position at 33%. Operating leasing and car credit are progressing (15% and 7%).
 - Operating leasing confirms its potential, with 26% of companies (essentially large ones) who certainly intend to use this financing method in the future.



WHAT ARE THE MAIN CHARACTERISTICS OF THE FLEETS?

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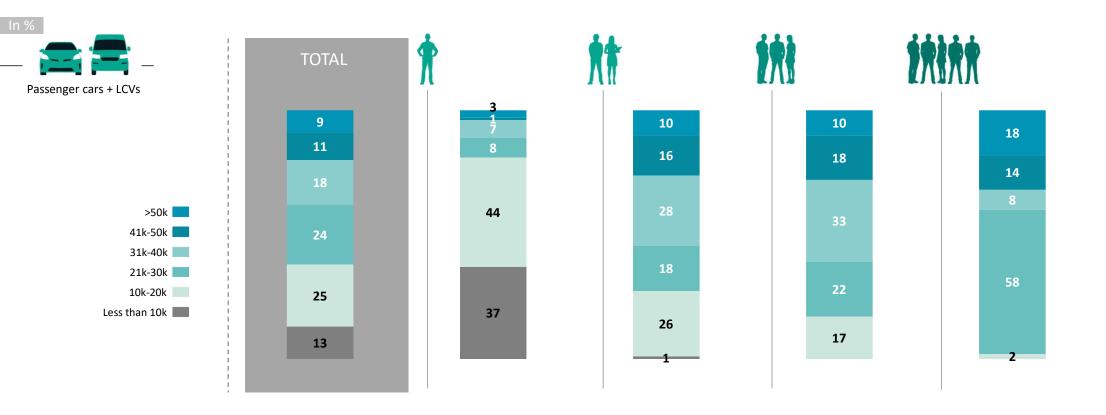
IMPACT OF THE COVID-19 CRISIS ON THE FLEET SIZE



Is the evolution of the total number of vehicles in your company directly linked to the COVID-19 crisis? Basis: companies expecting an increase or a decrease of the fleet



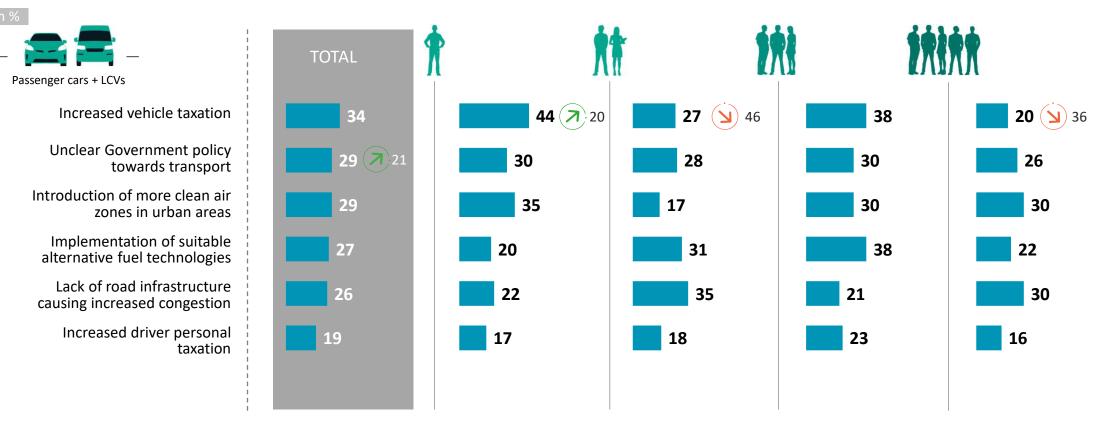
AVERAGE ANNUAL MILEAGE PER VEHICLE



What is the average annual mileage per vehicle in your fleet? Basis: Companies with corporate vehicles = 100%



MAIN CHALLENGES FOR FLEETS IN THE NEXT FIVE YEARS



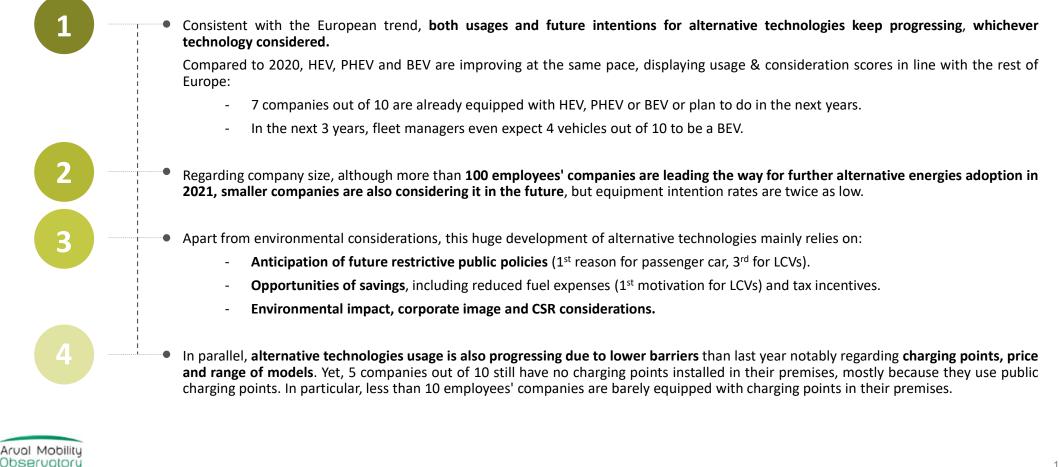
What do you see are the main challenges facing fleets in the next 5 years...? Basis: Companies with corporate vehicles = 100%

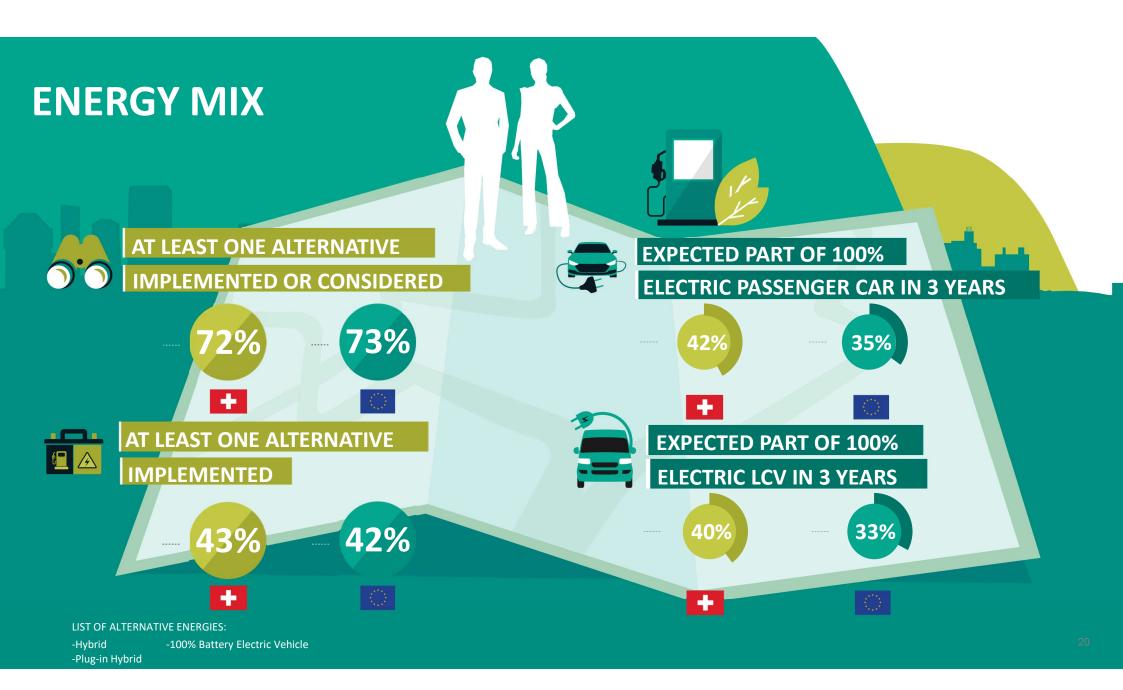


WHAT CHANGES ARE TO BE EXPECTED IN THE NEAR FUTURE REGARDING ENERGY MIX?



ALTERNATIVE TECHNOLOGIES ADOPTION IS ACCELERATING. LARGE COMPANIES ARE LEADING THE WAY.





EXPECTED SHARE OF 100% BATTERY ELECTRIC VEHICLES (NEXT 3 YEARS)



In your opinion, what percentage of your passenger car fleet will be 100% battery electric vehicles in 3 years (100% Battery Electric Vehicle)? In your opinion, what percentage of your light commercial vehicle fleet will be 100% battery electric vehicles in 3 years (100 % Battery Electric Vehicle)? Basis: companies with passenger cars / companies with LCVs



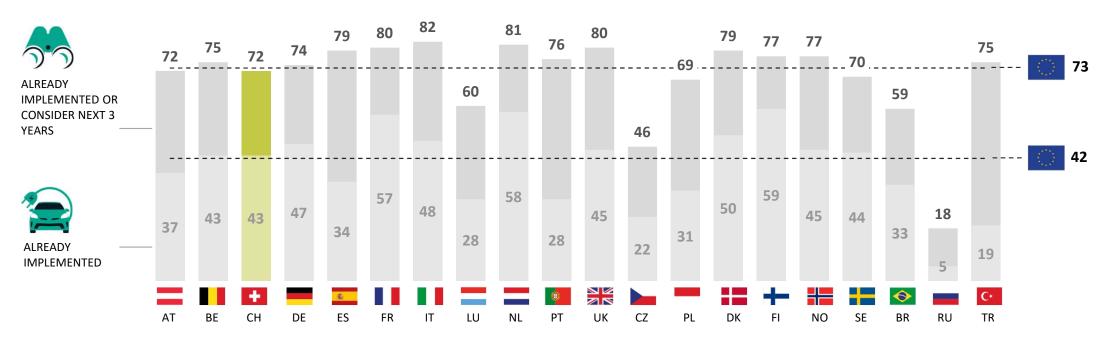
CONSIDERATION FOR ALTERNATIVE FUEL TECHNOLOGIES

At least one technology



HOW TO READ THE RESULTS?

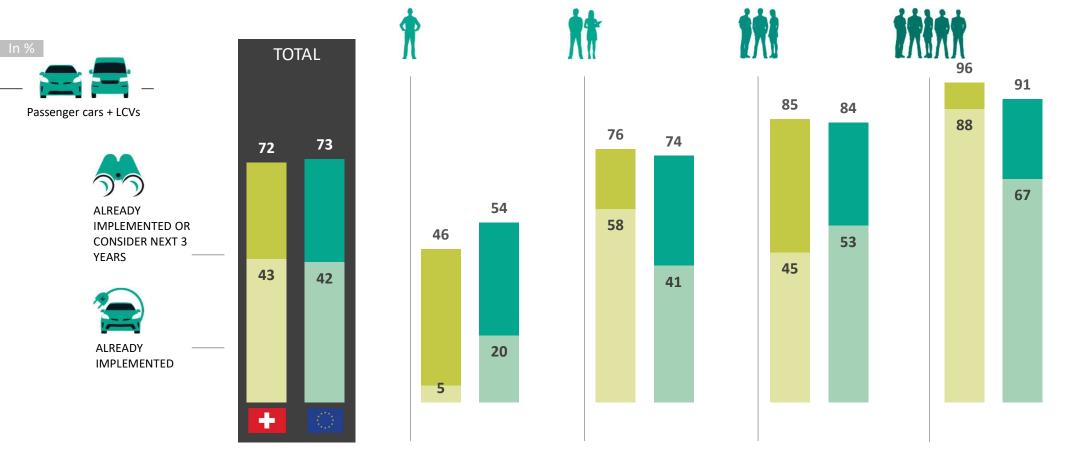
In Switzerland, 72% of the companies have already implemented or consider to implement at least one alternative technology in the next 3 years. 43% have already implemented at least one.





CONSIDERATION FOR ALTERNATIVE FUEL TECHNOLOGIES

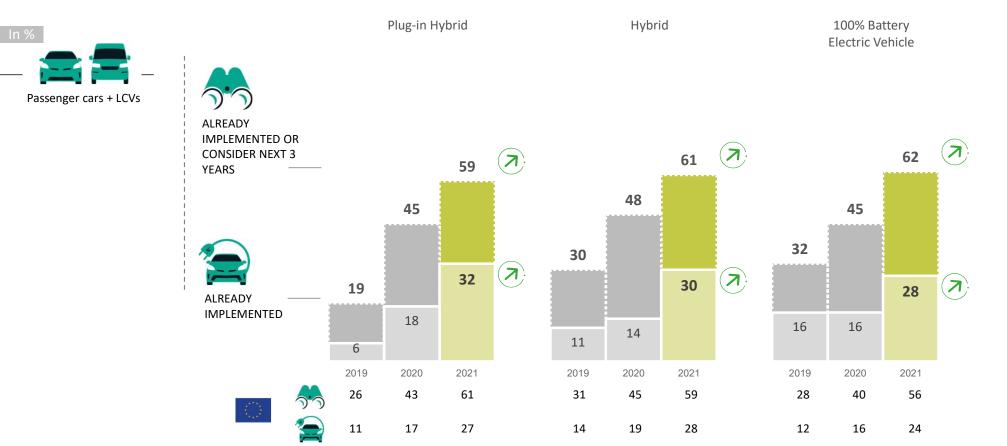
At least one technology





ALTERNATIVE FUEL TECHNOLOGIES USAGE – DETAIL PER TECHNOLOGY

Evolution vs. previous years



Amongst the following alternative fuel technologies, which ones do you use or are you considering using...? Response scale: Already implemented, considered in the next 3 years, considered but later, not interested Basis: companies with corporate vehicles



ALTERNATIVE FUEL TECHNOLOGIES USAGE – DETAIL PER TECHNOLOGY

+

Passenger car fleet



In %

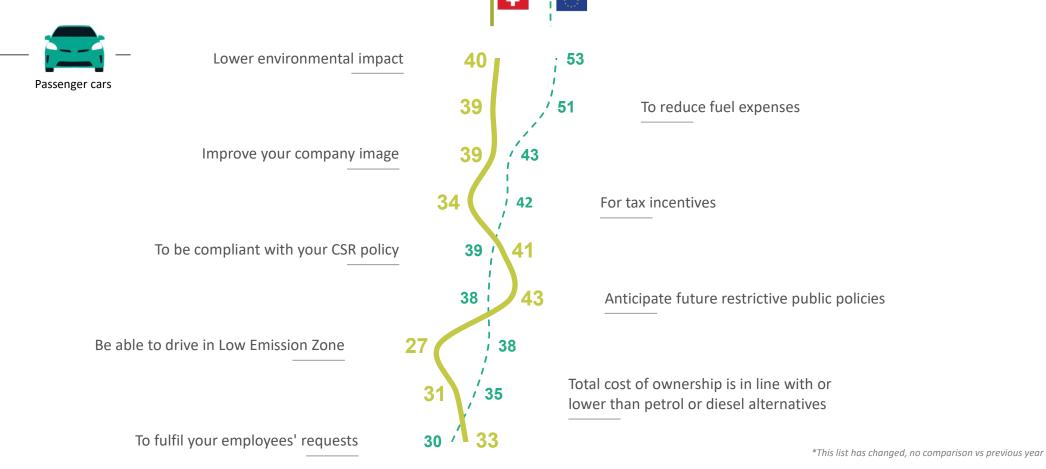
A⁴⁶ 67 **7** ⁴⁶ 61 A 48 ALREADY 60 60 58 IMPLEMENTED OR 55 CONSIDER NEXT 3 YEARS 7 15 28 17 🔨 26 26 24 ALREADY **7** 14 22 20 IMPLEMENTED Plug-in Hybrid Hybrid 100% Battery Electric Vehicle



REASONS FOR IMPLEMENTING OR CONSIDERING ALTERNATIVE FUEL TECHNOLOGIES

Passenger car fleet

In %



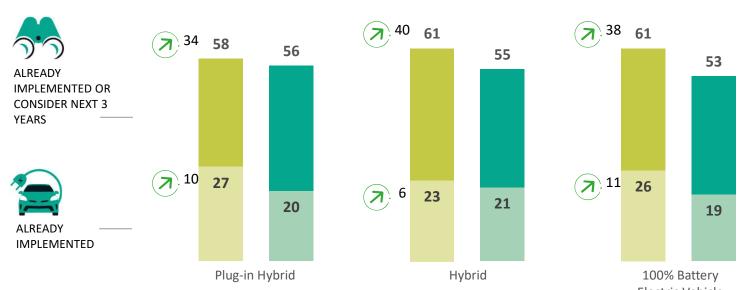
Why have you already implemented or why do you consider implementing alternative fuel technologies? Basis: companies having implemented or considering Hybrid, Plug-in Hybrid or Electric passenger cars



ALTERNATIVE FUEL TECHNOLOGIES USAGE – DETAIL PER TECHNOLOGY LCV Fleet

+

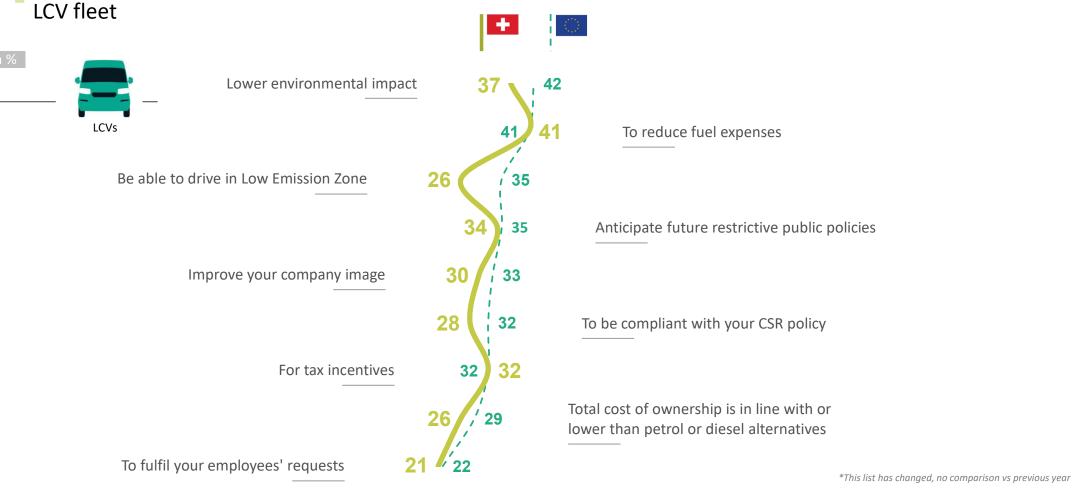




Electric Vehicle



REASONS FOR IMPLEMENTING OR CONSIDERING ALTERNATIVE FUEL TECHNOLOGIES



Why have you already implemented or why do you consider implementing alternative fuel technologies? Basis: companies having implemented or considering Hybrid, Plug-in Hybrid or Electric LCVs

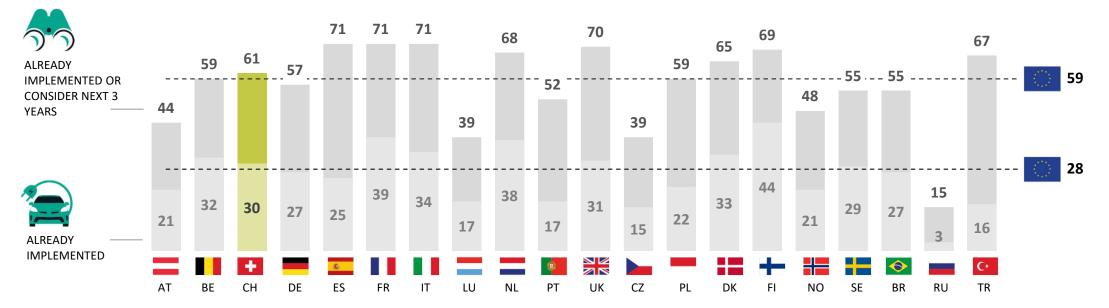


ENERGY MIX FOCUS PER ALTERNATIVE TECHNOLOGY



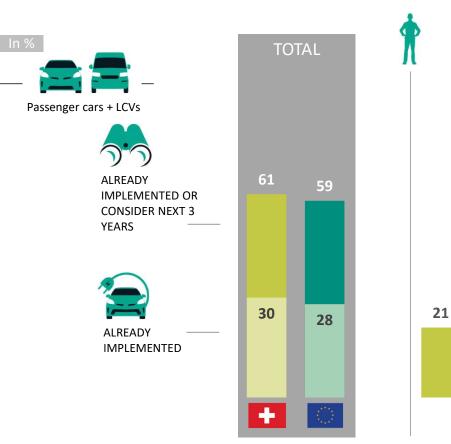
HYBRID IMPLEMENTATION





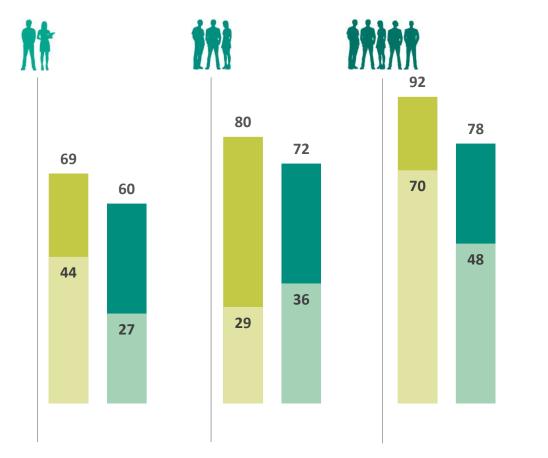


HYBRID IMPLEMENTATION



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10



Amongst the following alternative fuel technologies, which ones do you use or are you considering using...? Response scale: Already implemented, considered in the next 3 years, considered but later, not interested Basis: companies with corporate vehicles = 100%

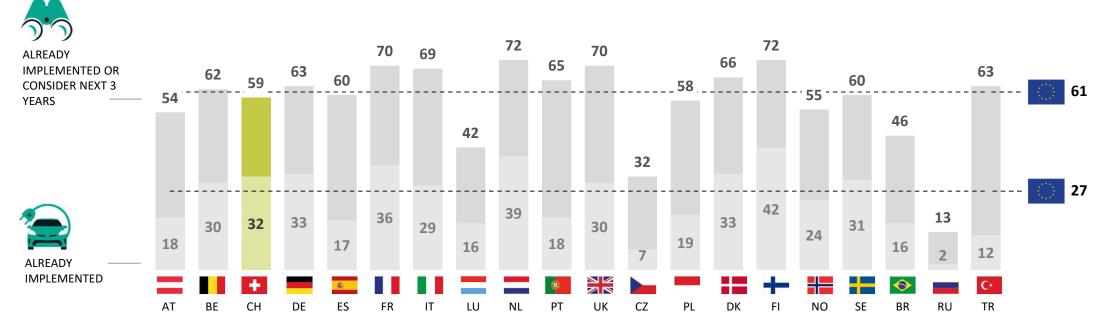


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PLUG-IN HYBRID IMPLEMENTATION

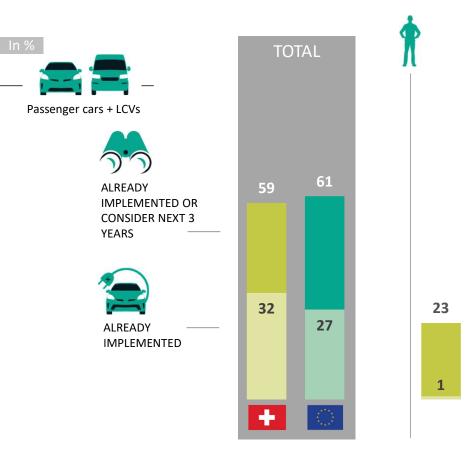


Passenger cars + LCVs



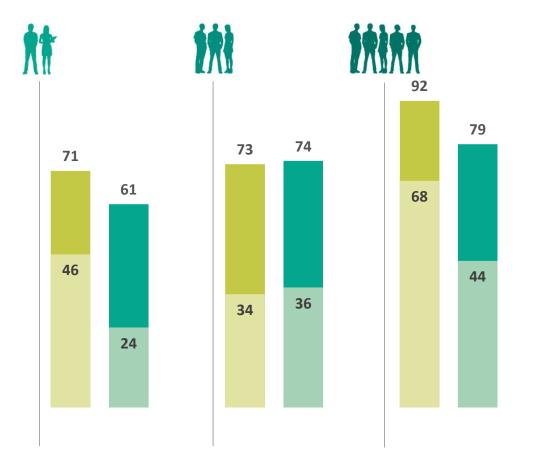


PLUG-IN HYBRID IMPLEMENTATION



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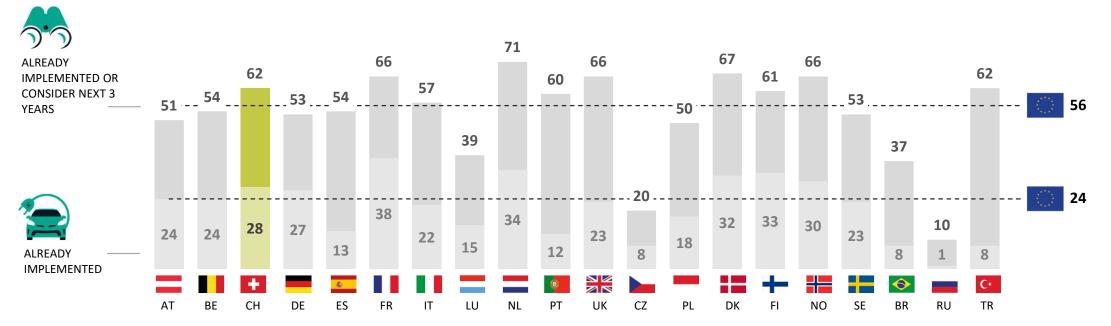
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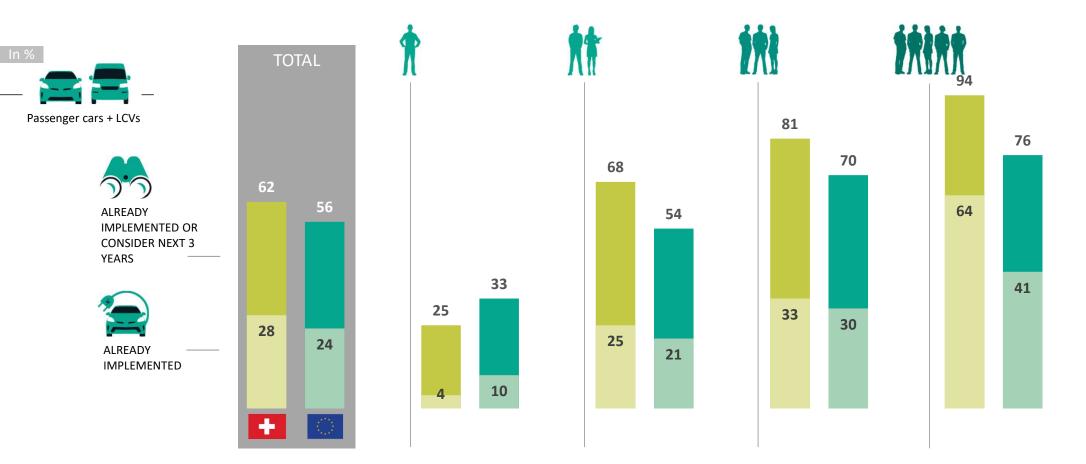
100% BATTERY ELECTRIC IMPLEMENTATION







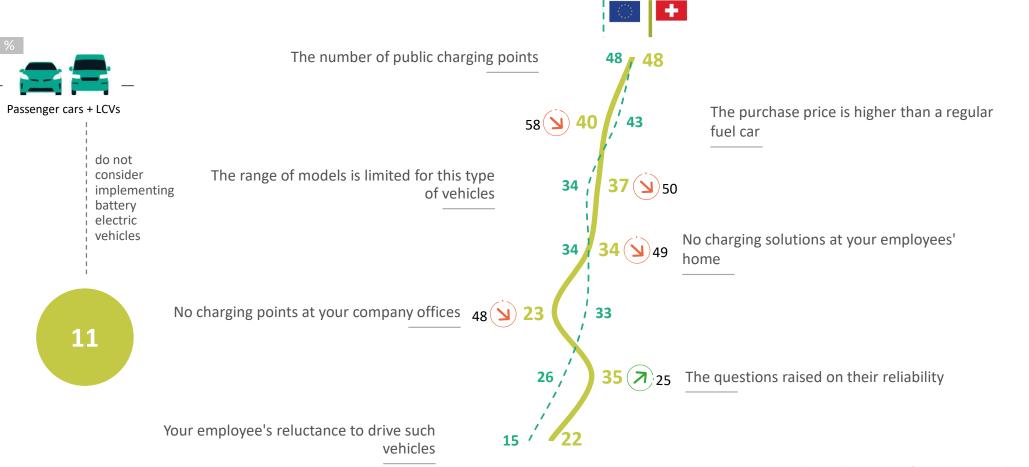
100% BATTERY ELECTRIC IMPLEMENTATION



Amongst the following alternative fuel technologies, which ones do you use or are you considering using...? Response scale: Already implemented, considered in the next 3 years, considered but later, not interested Basis: companies with corporate vehicles = 100%



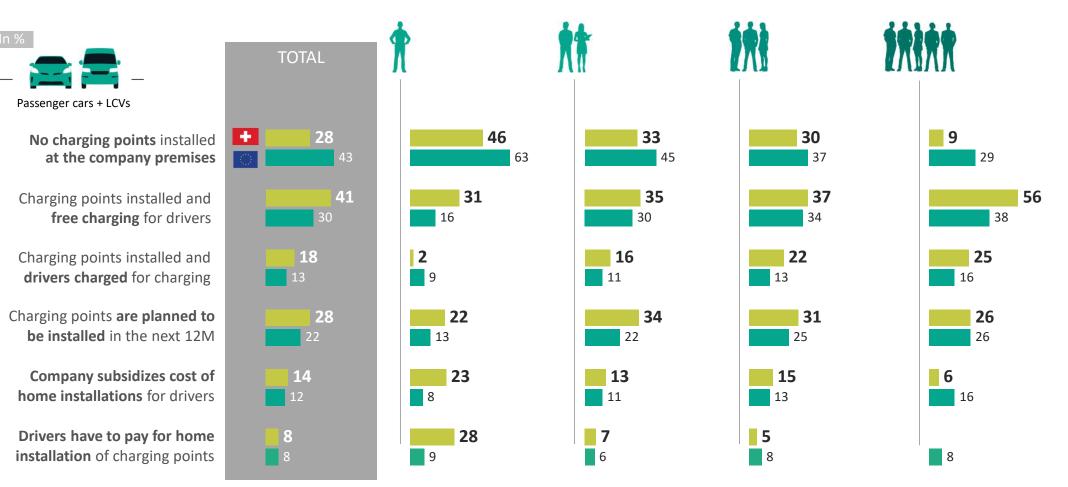
CONSTRAINTS OF 100% BATTERY ELECTRIC IMPLEMENTATION



What are the constraints of using 100% Battery Electric vehicles? Basis: companies not considering 100% battery electric vehicles



INSTALLATION OF CHARGING POINTS



Multiple answers - % don't add up to 100%

In terms of charging point installation and responsibility for the cost of charging for battery electric and plug-in hybrid vehicles in your company...?

Basis: companies already using or considering Plug-in hybrid and 100% electric vehicles



INSTALLATION OF CHARGING POINTS IN THE COMPANY

Of companies have already or consider 93% implementing BEV or PHEV in their fleet Passenger cars + LCVs TOTAL You have already installed or are going to install charging points in your company's offices 52 16 52 66 84 44 48 42 37 48 You use public charging points You don't plan to install charging 14 19 40 14 points, because you use lump sum payments Don't know 2 1 7 3

> How do you manage the charging point solutions in your company? Basis: Have already implemented BEV/PHEV or considering to implement BEV/PHEV in their fleet

> > Multiple answer: % don't add up to 100%



SUPPORT DRIVERS FOR THE INSTALLATION OF CHARGING POINTS

Of companies have already or consider 93% implementing BEV or PHEV in their fleet Passenger cars + LCVs TOTAL 57 79 80 98 ST Yes 77 Yes, you are in charge of the complete installation and give a 37 13 47 44 54 complete finance support for the charging boxes 32 39 44 36 44 Yes, you use lump sum payments No, this is owed by driver 19 22 40 20 2 with no finance support Don't know 1 3 3

> Do you support your drivers for charging points installation? Basis: Have already implemented BEV/PHEV or considering to implement BEV/PHEV in their fleet

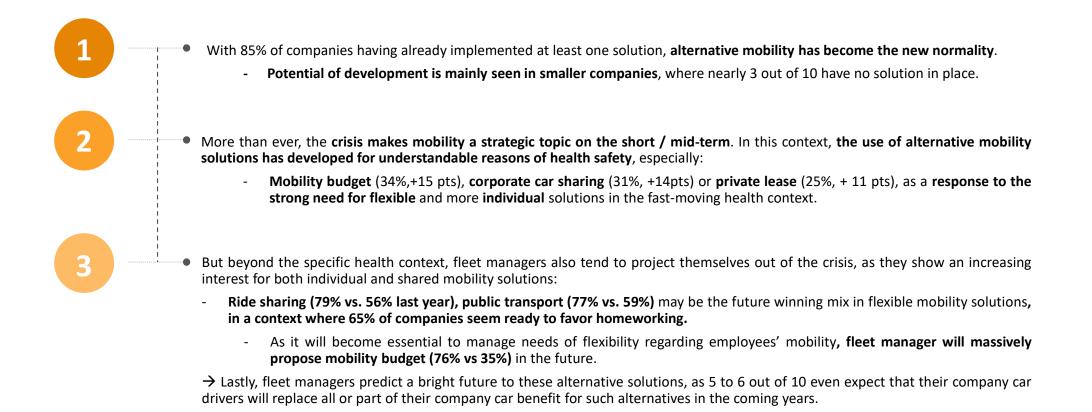


WHAT ARE THE PERSPECTIVES IN TERMS OF ALTERNATIVE MOBILITY SOLUTIONS?

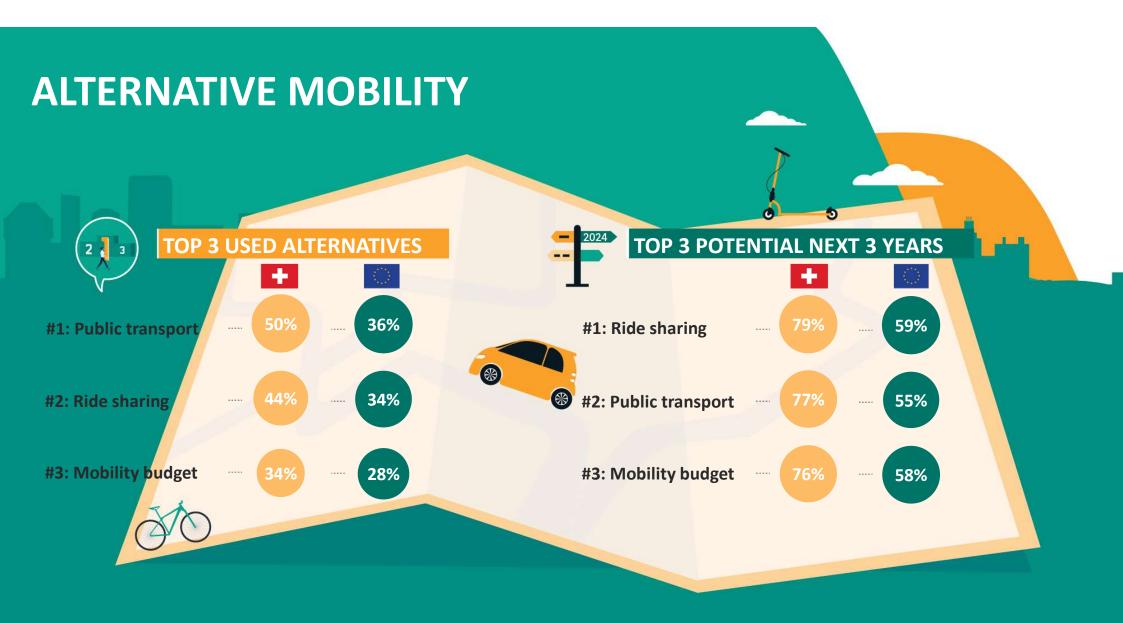




WITH ALTERNATIVE MOBILITY SOLUTIONS BECOMING THE NEW NORMAL, FLEXIBLE AND ENVIRONMENTAL-FRIENDLY SOLUTIONS MAY BE THE FUTURE WINNING MIX.







MOBILITY ALTERNATIVES LIST AND DEFINITIONS



CORPORATE CAR SHARING: an employee can make a vehicle reservation via an external solution



MOBILITY BUDGET: predefined budget granted by the employer allowing employees to choose their mode of transport



RIDE SHARING: several employees travel in the same car to the same destination



AN APP TO BOOK MOBILITY SOLUTIONS PROVIDED BY THE COMPANY



BIKE (OR OTHER TWO WHEELS) SHARING / BIKE (OR OTHER TWO WHEELS) LEASING: solution provided by the company



PRIVATE LEASE OR SALARY SACRIFICE: private lease where an employee leases a car on his own behalf / salary sacrifice where an employee leases a car via their employer



PUBLIC TRANSPORT



A SHORT OR MID TERM RENTAL VEHICLE: to provide transport for an employee



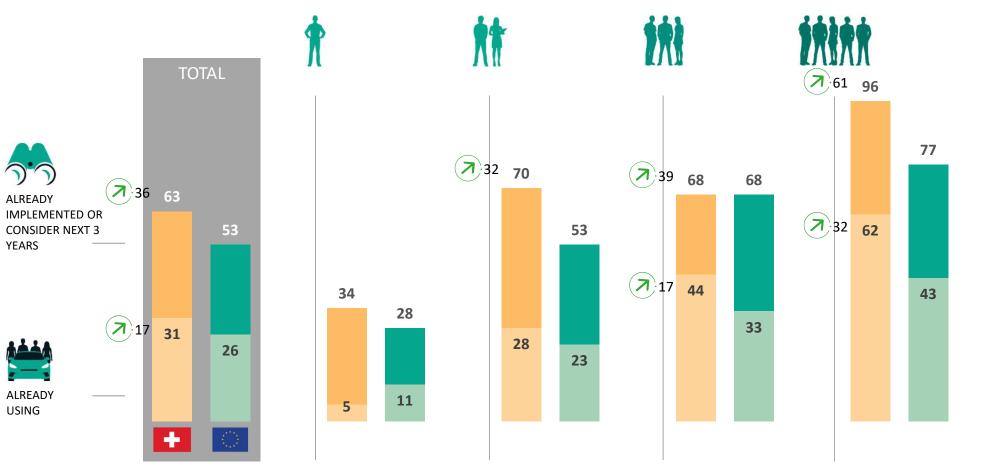
READY TO INTRODUCE OR INCREASE HOMEWORKING



Would you be ready to introduce or increase homeworking for your employees? Basis: Companies with corporate vehicles = 100%



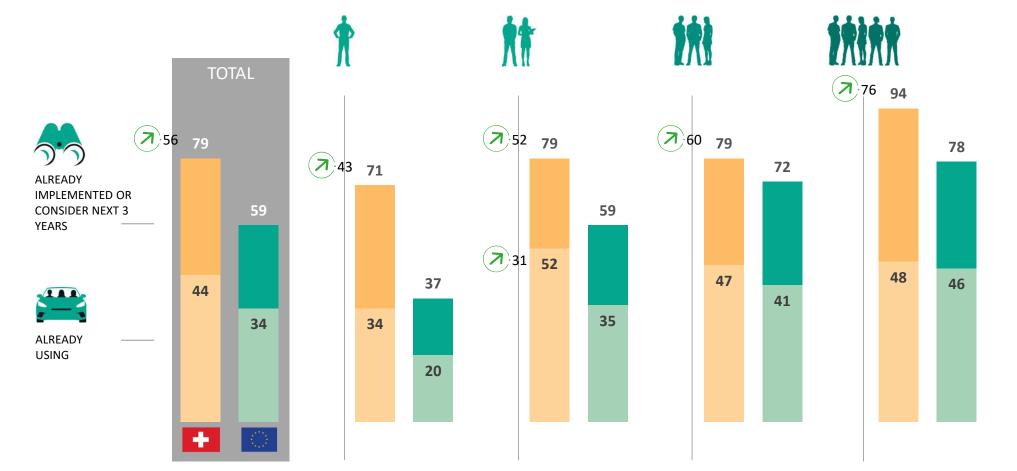
CORPORATE CAR SHARING IMPLEMENTATION



Which of the following have you implemented or will you implement in the next 3 years? Response scale: Already using, considered in the next 3 years, not interested Basis: companies with corporate vehicles = 100%

Arual Mobility Observatory

RIDE SHARING IMPLEMENTATION

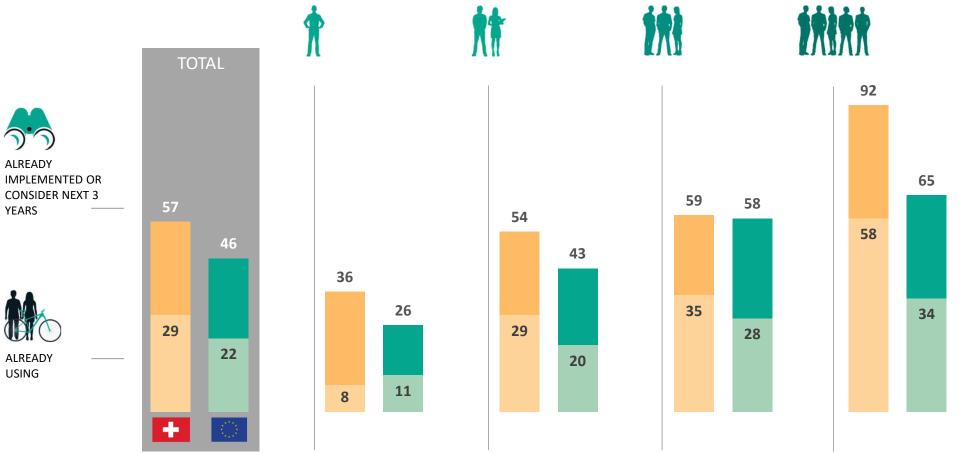


Which of the following have you implemented or will you implement in the next 3 years? Response scale: Already using, considered in the next 3 years, not interested Basis: companies with corporate vehicles = 100%



In %

BIKE (OR OTHER TWO WHEELS) SHARING / LEASING IMPLEMENTATION*



*This item has changed, no comparison vs previous year

Which of the following have you implemented or will you implement in the next 3 years? Response scale: Already using, considered in the next 3 years, not interested Basis: companies with corporate vehicles = 100%

47 arrevenicies = 100%



PUBLIC TRANSPORT IMPLEMENTATION

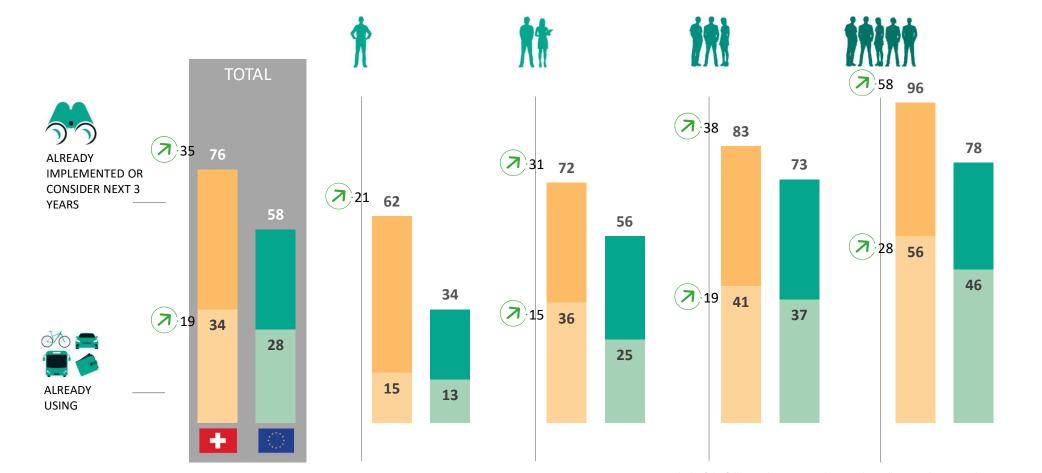


Which of the following have you implemented or will you implement in the next 3 years? Response scale: Already using, considered in the next 3 years, not interested Basis: companies with corporate vehicles = 100%



In %

MOBILITY BUDGET IMPLEMENTATION

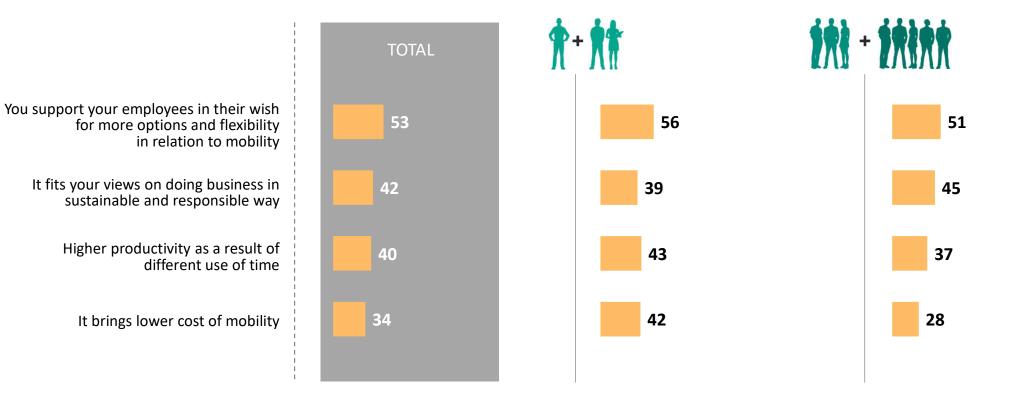


Which of the following have you implemented or will you implement in the next 3 years? Response scale: Already using, considered in the next 3 years, not interested Basis: companies with corporate vehicles = 100%



In %

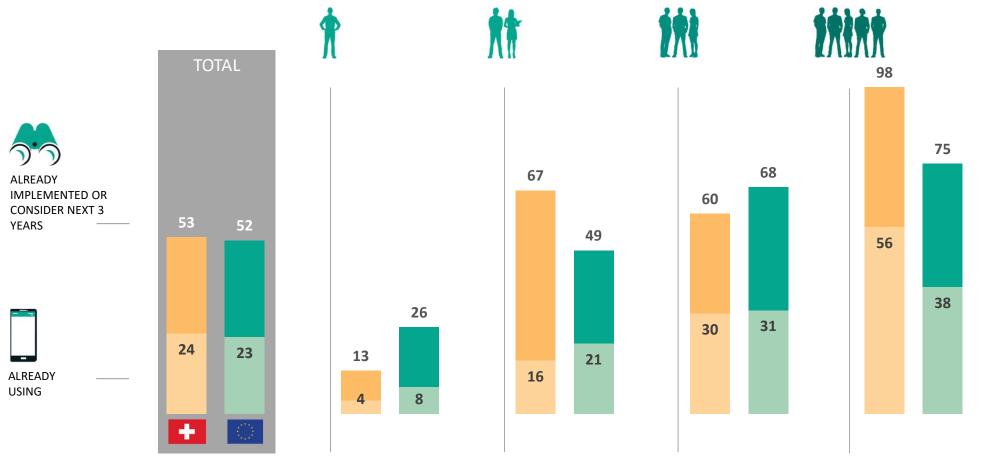
REASONS TO OFFER A MOBILITY BUDGET



Why do you offer or plan to offer a mobility budget? Basis: ST Already using or consider a Mobility Budget within a predefined budget



AN APP TO BOOK MOBILITY SOLUTIONS IMPLEMENTATION*



*This item has changed, no comparison vs previous year

Which of the following have you implemented or will you implement in the next 3 years?

Response scale: Already using, considered in the next 3 years, not interested

Basis: companies with corporate vehicles = 100% 51



PRIVATE LEASE OR SALARY SACRIFICE IMPLEMENTATION

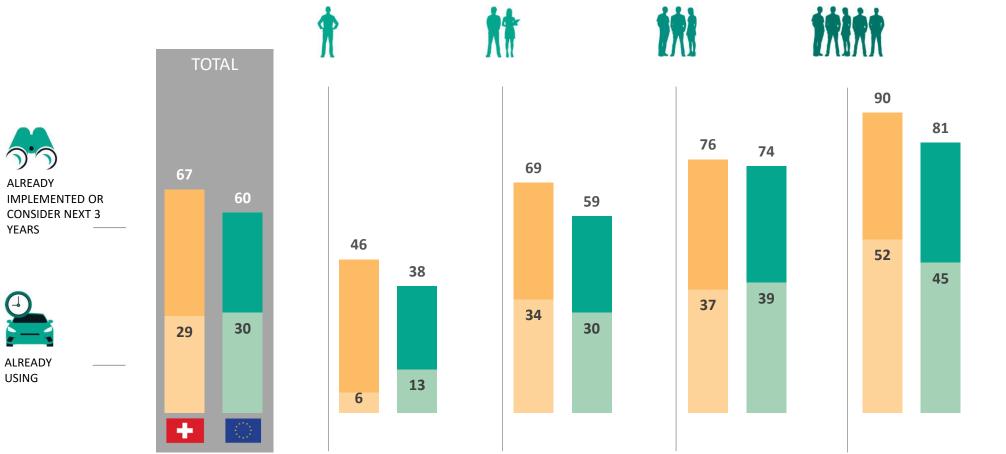


Which of the following have you implemented or will you implement in the next 3 years? Response scale: Already using, considered in the next 3 years, not interested Basis: companies with corporate vehicles = 100%



In %

SHORT OR MID-TERM RENTAL VEHICLES IMPLEMENTATION*



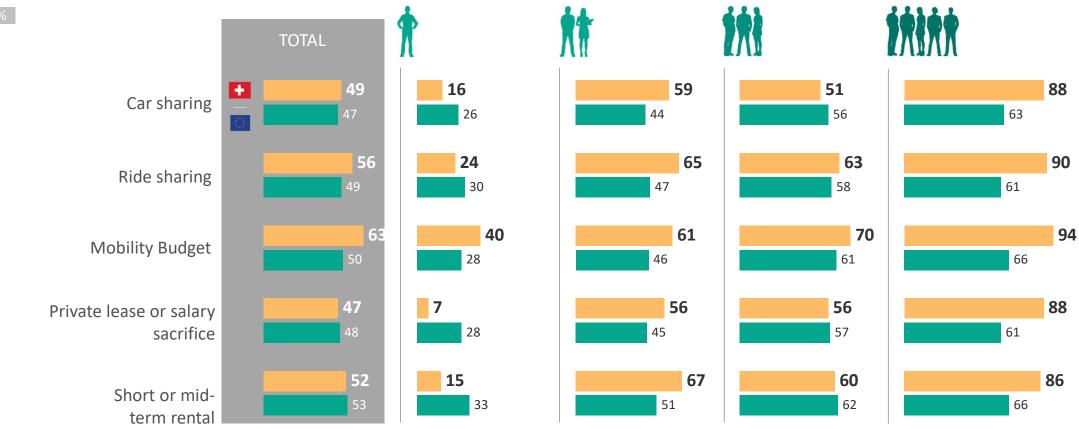
*This question has changed, no comparison vs previous year

Which of the following have you implemented or will you implement in the next 3 years? Response scale: Already using, considered in the next 3 years, not interested Basis: companies with corporate vehicles = 100% 53



MOBILITY SOLUTIONS CONSIDERED BY DRIVERS TO COMPLEMENT THEIR COMPANY VEHICLES

TOTAL Certainly or probably

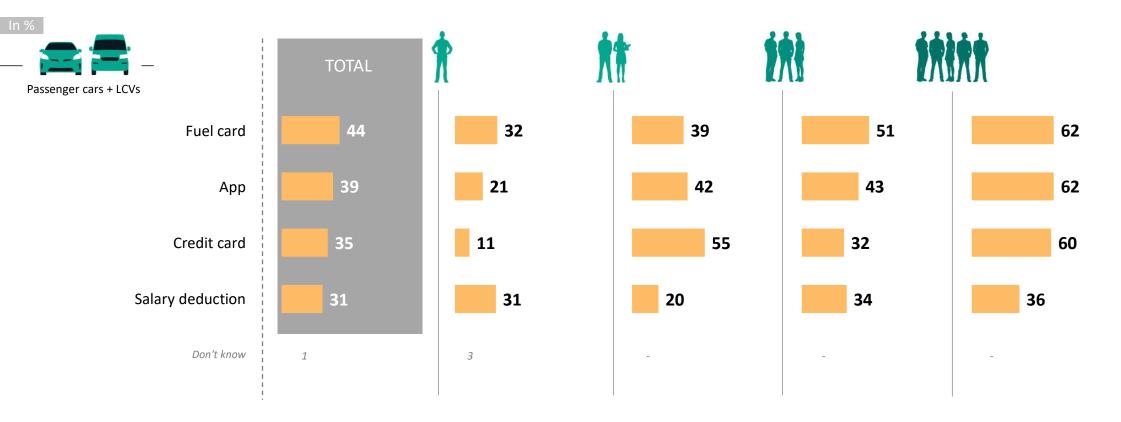


New question 2021

Would you anticipate that your company car drivers would exchange all or part of their company car benefit for such alternatives? Basis: companies using or considering alternative mobility solutions.



WAY OF PAYMENT FOR THE PARKING



How do your employees pay for the parking of their company car? Basis: Companies with corporate vehicles = 100%

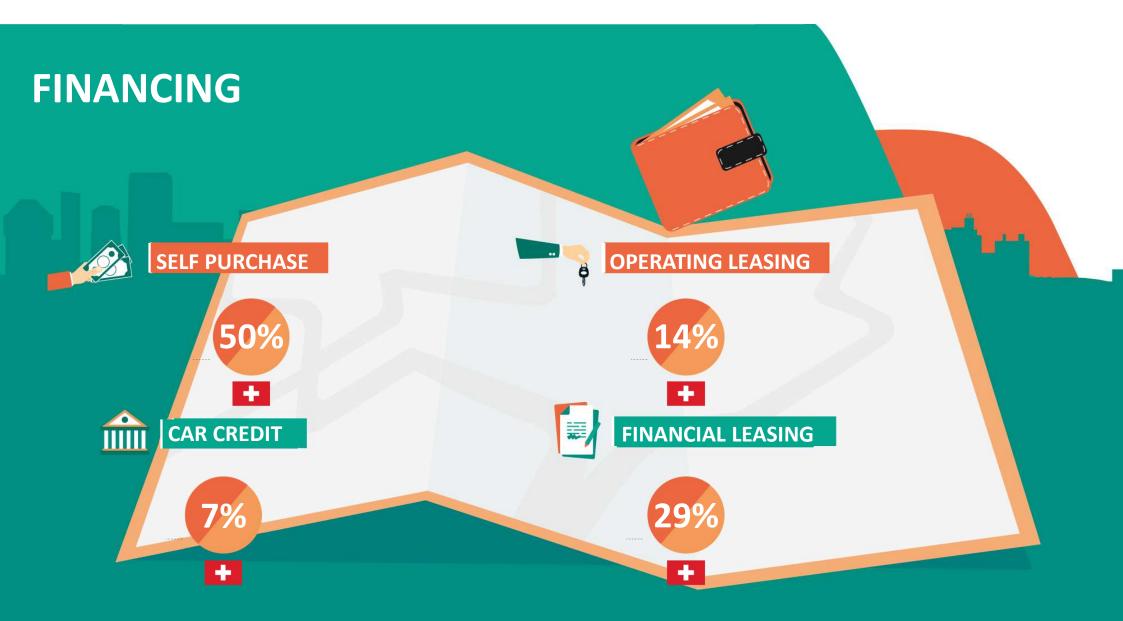


HOW ARE COMPANIES FINANCING THEIR FLEET?

OPERATING LEASING IS DEVELOPING, AT THE EXPENSE OF SELF PURCHASE THAT REMAINS TOP CHOICE.

- Recent data highlight the increase of operating leasing while self purchase remains the leading financing method:
 - Among SMEs (up to 100 employees), more than half of the respondents still prefer self purchase, while 1 out of 4 would choose financial leasing. Operating leasing is progressing (12%, +8pts) but remains low, so is car credit (6%).
 - Among larger companies (100 employees and more), self purchase is losing ground (45%, -16pts). Financial leasing is consolidating its 2nd position at 33%. Operating leasing and car credit are progressing (15% and 7%).
 - Even if it remains less developed than in the rest of Europe, operating leasing confirms its potential, with 26% of companies (essentially large ones) who certainly intend to use this financing method among others in the future.





MAIN FINANCING METHOD

Proportion of companies using the following solutions as their main financing method for their fleet vehicles

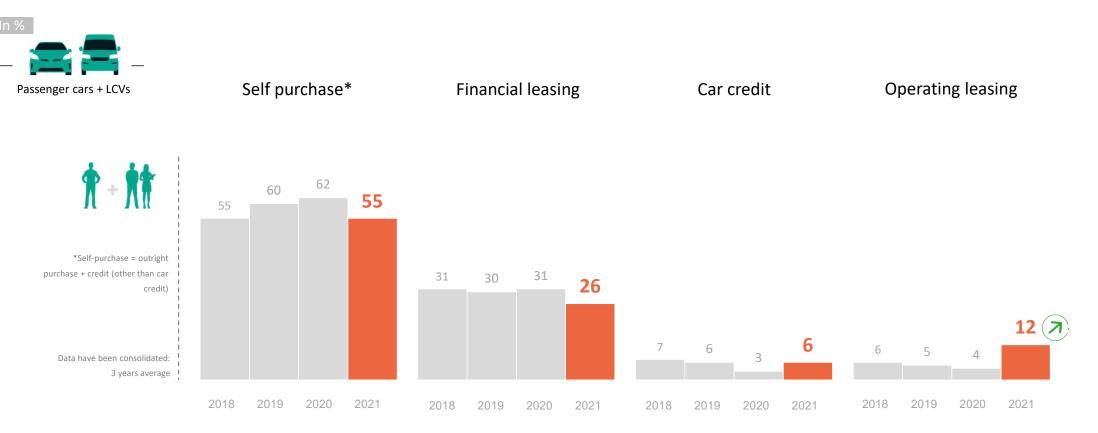


What is the main financing method used to finance your company vehicles today? Basis: companies with corporate vehicles = 100%



EVOLUTION OF THE MAIN FINANCING METHOD

Focus on 1 to 99

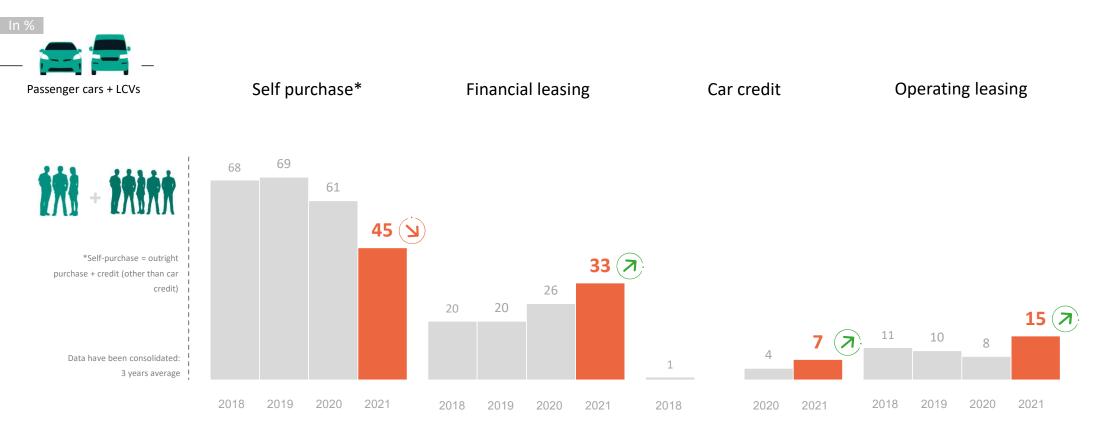


What is the main financing method used to finance your company vehicles today? Basis: companies with corporate vehicles = 100%



EVOLUTION OF THE MAIN FINANCING METHOD

Focus on 100 and more

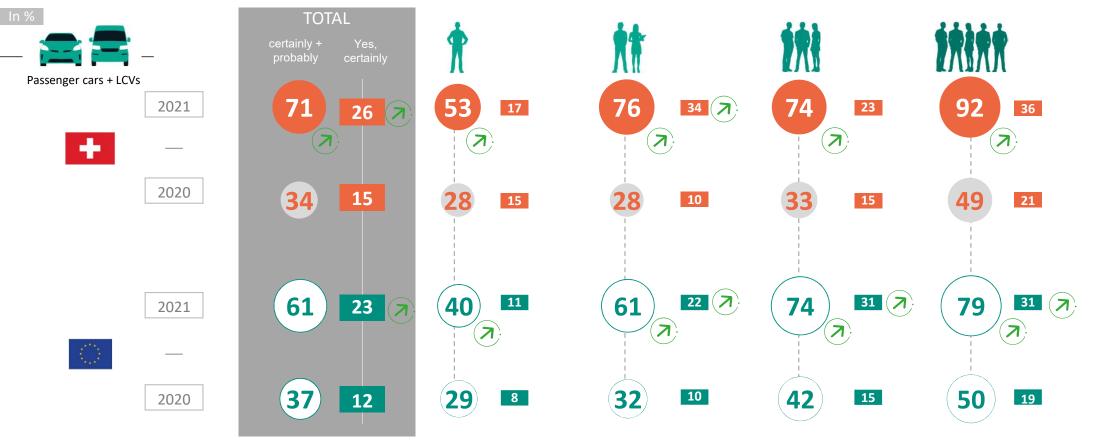


What is the main financing method used to finance your company vehicles today? Basis: companies with corporate vehicles = 100%



EVOLUTION OF THE INTENTION TO DEVELOP OPERATING LEASING

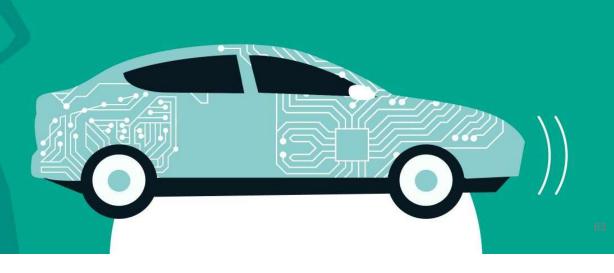
Proportion of companies having the intention to develop operational leasing



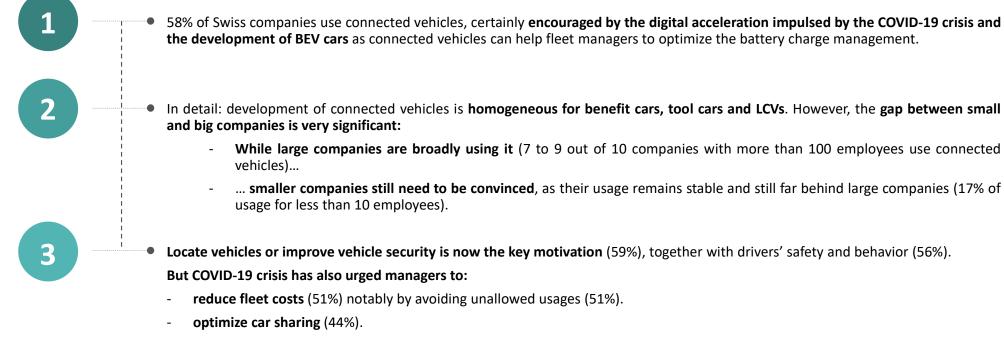
In the next three years do you intend to introduce or increase use of Operating Lease to finance your corporate fleet? Basis: companies with corporate vehicles = 100%



WHAT ARE THE USAGES IN TERMS OF CONNECTED VEHICLES, DIGITAL TOOLS AND ROAD SAFETY EQUIPMENT?

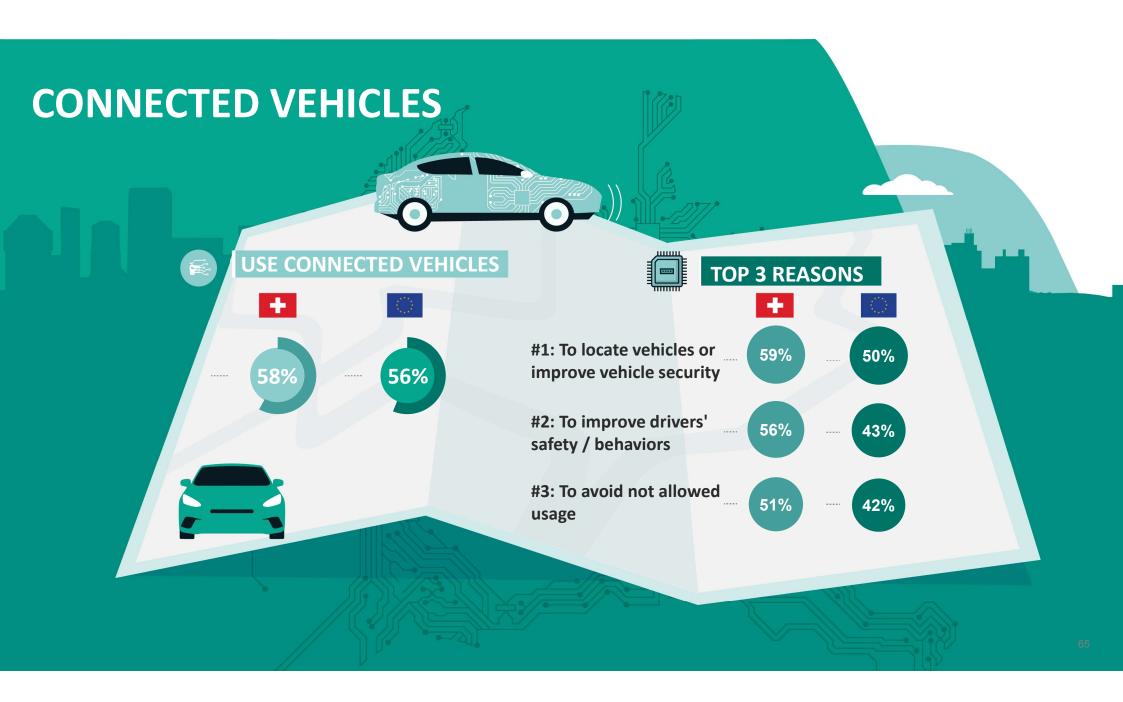


AS COVID-19 ACCELERATES COMPANIES' DIGITAL TRANSFORMATION, CONNECTED VEHICLES USAGE IS IMPORTANT AMONG MEDIUM AND LARGE COMPANIES.



Last, reducing environmental impact (49%) is also important, in line with the growing adoption of alternative technologies.





PROPORTION OF COMPANIES USING CONNECTED VEHICLES*



*This question has changed, no comparison vs previous year

Is your fleet connected by a telematic tool?

Telematics enables transmission of data from a vehicle such as fuel consumption, driver behaviour and vehicle location. Telematics do not

include data transmission by the mean of the users' smartphones

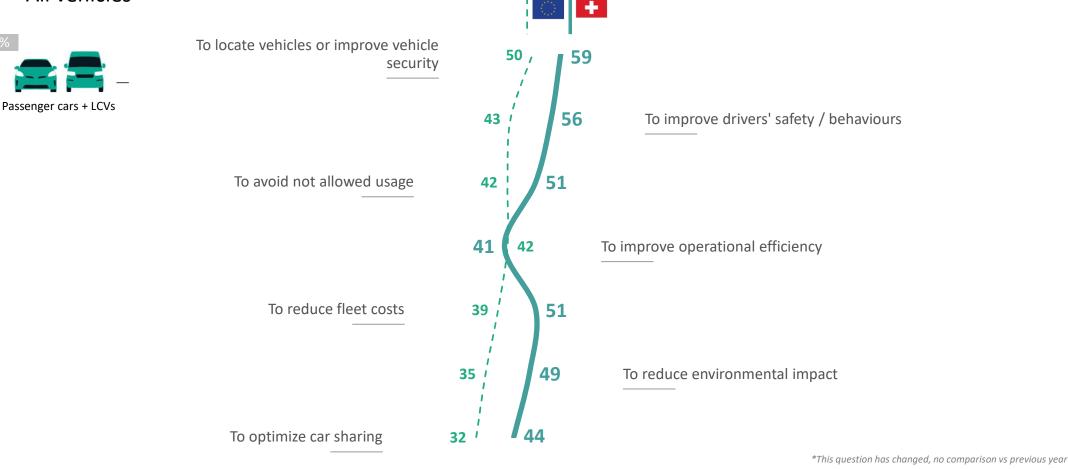
Basis: companies with corporate passenger cars / companies with corporate LCVs



<u>In %</u>

REASONS FOR USING CONNECTED VEHICLES*

All vehicles



What are the two main reasons why your fleet is connected by Telematics? Basis: companies with connected vehicles due to Telematics

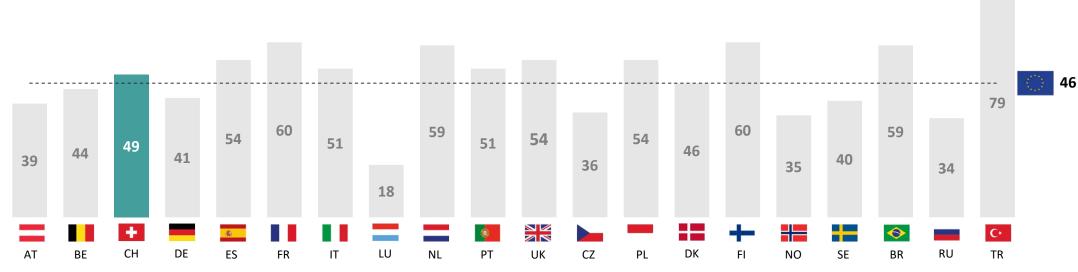


CONNECTED VEHICLES, DIGITAL TOOLS AND ROAD SAFETY A. PASSENGER CARS

PROPORTION OF COMPANIES USING CONNECTED VEHICLES*

Passenger cars





*This question has changed, no comparison vs previous year

Is your fleet connected by a telematic tool?

Telematics enables transmission of data from a vehicle such as fuel consumption, driver behaviour and vehicle location. Telematics do not

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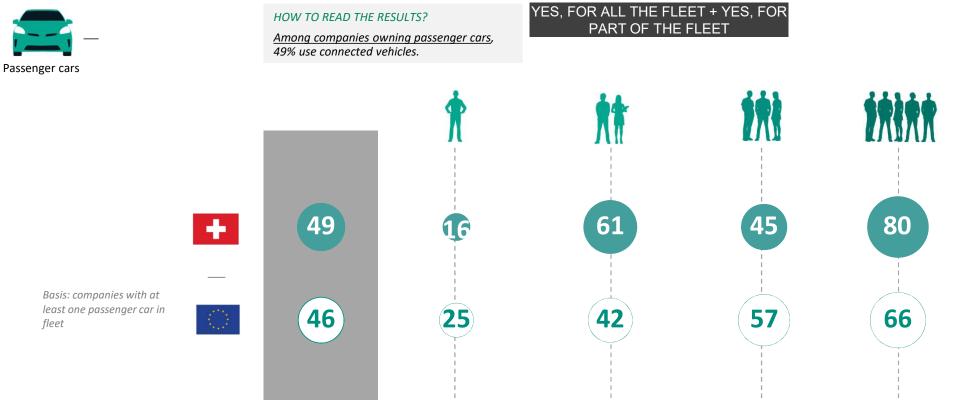
Basis: companies with corporate passenger cars



PROPORTION OF COMPANIES USING CONNECTED VEHICLES*

Passenger cars

In %



*This question has changed, no comparison vs previous year

Is your fleet connected by a telematic tool?

Telematics enables transmission of data from a vehicle such as fuel consumption, driver behaviour and vehicle location. Telematics do not

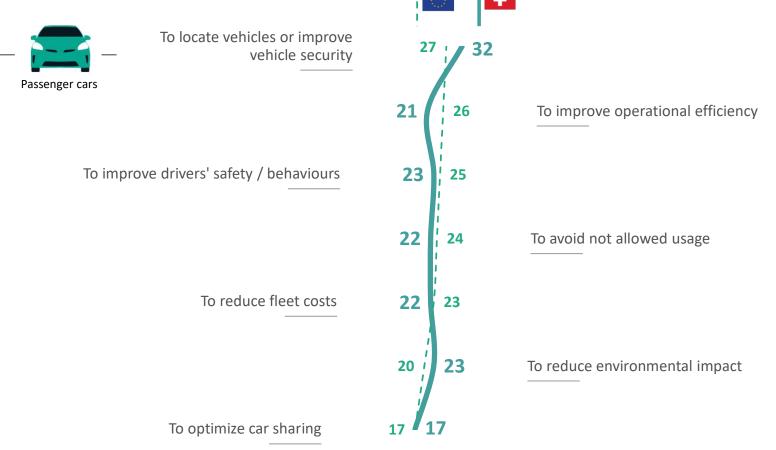
include data transmission by the mean of the users' smartphones

Basis: companies with corporate passenger cars



REASONS FOR USING CONNECTED VEHICLES*





Arual Mobility Observatory *This question has changed, no comparison vs previous year

What are the two main reasons why your fleet is connected by Telematics? Basis: companies with connected vehicles due to Telematics

CONNECTED VEHICLES, DIGITAL TOOLS AND ROAD SAFETY D. LCVs

PROPORTION OF COMPANIES USING CONNECTED VEHICLES* LCVs



-6 C* CZ IT LU DK RU NL PΤ UK ΡL FL NO SE BR TR *This question has changed, no comparison vs previous year

Is your fleet connected by a telematic tool?

Telematics enables transmission of data from a vehicle such as fuel consumption, driver behaviour and vehicle location. Telematics do not

include data transmission by the mean of the users' smartphones

Basis: companies with corporate LCVs



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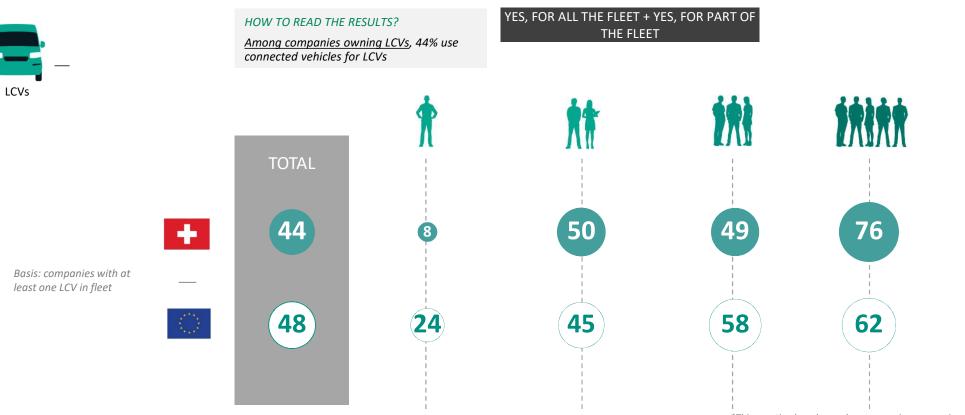
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PROPORTION OF COMPANIES USING CONNECTED VEHICLES* LCVs



*This question has changed, no comparison vs previous year

Is your fleet connected by a telematic tool?

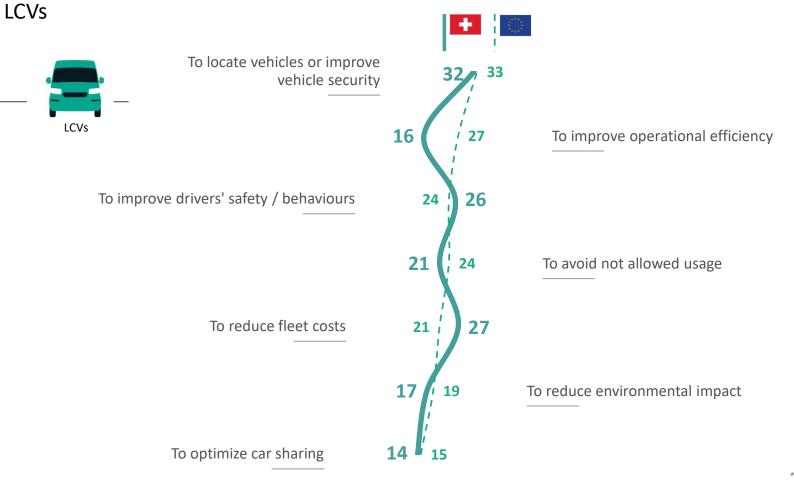
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Basis: companies with corporate LCVs









*This question has changed, no comparison vs previous year

What are the two main reasons why your fleet is connected by Telematics? Basis: companies with connected vehicles due to Telematics

